

5/18/2010

Srino Bharam, MD
Fourth Floor
154 W 14th St Fl 4
New York, NY 10011-7330



Dear Dr. Bharam:

You may appreciate this feedback.

Every month, more than 60,000 patients across the U.S. provide Vitals.com with online reviews about personal experiences with their doctors. They rate various components such as bedside manner, doctor-patient face time, degree of follow-up, courtesy of office staff, promptness and overall opinions.

In 2009, your patients said you respected their time and were one of America's Leading On-Time Doctors. They reported, on average, appointment wait times of less than 10 minutes, compared to the national average of over 21 minutes.

Only a handful of physicians receive such complimentary reviews nationally. In fact, of the nation's 720,000 active physicians, less than 3% were accorded this honor by their patients in 2009. Congratulations.

An **On-Time Physician Award** notation will be prominently displayed in your Profile on a broad collection of web sites, including *Vitals*, *Right Health*, *Google*, and a variety of Managed Care sites. These web sites are viewed by more than 250,000 people on a daily basis.

The On-Time Physician Award is part of 'Patients' Choice' where patients rate and vote for their favorite doctors.

To ensure all aspects of your profile are correct, please go to www.vitals.com and click "login: physician" in the upper right hand corner of the site; there you will be able to log in using your previously registered email and password, or if you have not previously registered you will be able to do so by clicking "get started".

Congratulations once again on this outstanding distinction.

Sincerely,

Erika Boyer
Vice President, Consumer Research

The "Patients' Choice" award is tabulated by MDx Medical, Inc.